



Delivering Full Stack Infrastructure Services & Support to a global leader in real life entertainment



15+ Years



Media and Entertainment



Manages assets worth of US\$ 11.14 billion



Service Windows 9x5



Global IT Service Desk

User approx.
9,000+

Locations Served
13 global
locations

APAC
USA
Europe



Infrastructure Managed Services (India)

- Managed Services in **5** locations across India supporting more than **300** users.
- Maintaining **350+** assets in the office location
- On-Prem DC support
- Centralized service desk support
- More than **200** ticket call resolutions in a month

About Progressive

A Digital Workplace Service Transformation company, Progressive Infotech specializes in Automation-led employee services and full stack Infrastructure Services with an unparalleled expertise of over 2 decades. With position on the Gartner Magic Quadrant, we help enterprises future-proof their digital workplace by providing employee-centric solutions. Encompassing more than 1200+ professionals, 150+ active clients, and an integrated 24x7 operation center in India's National Capital Region – we manage technology, talent, and tools to ELEVATE end user experience and keep your digital infrastructure always on and always available.

Get in Touch:
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